

June 28, 2021

1. A temporary change will be made to the treatment process of our water supply that will improve the quality of drinking water being delivered to our customers. This change is scheduled to begin July 19<sup>th</sup>, 2021, and last for 6 weeks putting the end date as August 30<sup>th</sup>, 2021.
2. This change consist of Free Chlorine, instead of combined or Total Chloramines. This conversion is a routine distribution maintenance event that is conducted by utilities using chloramines for disinfection, and is recommended by the Texas Commission On Environmental Quality to ensure safe potable drinking water. Boiling your water during this time is not necessary. The water will be safe to drink. However, you may experience some brief changes in taste and odor, as well as discoloration of the drinking water. Please do not wash laundry during the time of discoloration, unless you have flushed the lines clean. **(This does not mean don't do laundry for the 6 weeks)**The water is not contaminated, nor does it pose any health risks. This is just a routine preventative maintenance procedure.
3. Some customers may experience discoloration and some may not. If discoloration is experienced, it will only be for a short period of time not the whole 6 weeks. If you shall experience discoloration, you should temporarily flush your faucets, tubs, and toilets until the water is clear.
4. Dialysis patients and other patients with major health issues may wish to consult with their physicians prior to the conversion.
5. Everyone using water for fish or aquariums may also need to make changes to their treatment process.
6. If you may have any questions please contact System Service/Water Operator Arrique Bernard at (903) 585-2294.

Sincerely,



Arrique Bernard

System Service Operator